

**EUROPRO
AUTOHAUS**

**VALLEYPRO
AUTOHOUSE**

(250) 870-8339 - 158 Old Vernon Rd, Kelowna, BC V1X 4R2

Air Conditioned Shop & 4 Day Work Week Available

Join our expanding team – work with intelligent, efficient, rational, friendly, and like-minded professionals! Europro Autohaus specializes in German and Volvo repairs, while ValleyPro Autohouse focuses on Asian and Domestic vehicles. As Kelowna's largest independent repair shop, we are seeking an advanced technician who thrives on both diagnostics and repair work. \$37+ (based on experience), extended medical/dental, and the option of a 4 day work week. Hourly pay with efficiency bonuses offered. Send resumes to europroautohausr@gmail.com

TECHNICIAN

Automotive Technician (Kelowna)

Europro Autohaus & ValleyPro Autohouse

Employment Type: full-time

Career Opportunity: Automotive Technician

Reports to: Shop Foreman and Shop Owner

Purpose & Objective:

The Technician role is a very important role at the company as it completes the repairs and services that the sales team sells. In addition to actually producing the work sold on customer vehicles, this role also performs the vital task of inspecting vehicles to find repairs and services that are needed on a customer's vehicles which the sales team will sell to customers.

Brief Description:

We are currently looking for an Automotive Technician Journeyman to join our busy team to help diagnose, maintain and repair our customer's vehicles.

Who Are We:

Europro Autohaus Ltd. and ValleyPro Autohouse are specialty repair centers dedicated to providing expert automotive service. Since 2005, Europro Autohaus has specialized in the maintenance, repair, and performance tuning of European vehicles, including Audi, Volkswagen, Volvo, Porsche, BMW, Mercedes-Benz, Smart, and Mini Cooper. Our factory-trained technicians offer fast, high-quality auto repair, tire services, Provincial Inspections, and fleet services. ValleyPro Autohouse focuses on Asian and Domestic vehicles, offering the same level of expertise for brands like Chevy, Ford, Dodge, and Sprinter vans. In addition to routine maintenance and repairs, we also specialize in EV and Tesla services, ensuring comprehensive automotive care for all our clients.

We are a family-owned and operated business committed to bringing the highest quality workmanship and customer service at a fair and honest price. Our goal is to set ourselves apart from the competition by developing a personalized relationship with each of our clients.

Who are you:

You are organized, energetic, positive, enjoy being part of a team, and have a passion for delivering exceptional customer service! You are aligned with the company's core values: Professional, Honest, Empathetic, Never-Settle Standards, Outstanding Service, Mindful Respect. You understand that "price is what people pay and value is what they get".

JOB RESPONSIBILITIES AND DUTIES

- **Diagnostic Work:** Perform mechanical and electrical diagnostics using specialized tools, including scan tools, oscilloscopes, wiring diagrams, borescopes, and chassis ears.
- **Repair Documentation:** Record complaint, cause, and correction details in repair orders (ROs) and prepare accurate parts lists for the Service Advisor and/or Parts Specialist.
- **Billed Hours:** Meet and exceed an average of 40 billed hours per week.
- **Technical Resources:** Utilize online repair manuals such as Alldata, ProDemand, and Identifix to support accurate diagnostics and repairs. Knowledge of diagnostic flow charts.
- **Shop Systems:** Use Protractor Shop Management and AutoFlow for digital inspections and workflow efficiency (experience is an asset).
- **Time Tracking:** Clock in and out of ROs via timeclock or online system to ensure accurate job tracking.
- **Communication:** Maintain clear and professional communication with the Service Advisors, Parts Specialists, Shop Team, and customers to ensure smooth service operations.
- **Training & Growth:** Committed to continuous learning, actively seeking industry training and hands-on development. Open to feedback, adaptable to new processes, and eager to grow for personal and team success.
- **Customer Experience:** Creates a welcoming environment, listens to customer needs, and builds trust through expertise and exceptional service.

Performance & Professionalism:

- **Results-Driven:** Thrives under pressure, meets and exceeds performance goals, and actively generates new business.
- **Problem-Solving & Adaptability:** Quick learner, resourceful, and able to develop creative solutions while adapting to change.
- **Work Ethic & Organization:** Detail-oriented, punctual, and committed to following through on tasks and obligations.

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- Professionalism & Teamwork: Maintains a professional appearance, handles challenges with patience, and contributes to a positive team environment.
- Technical & Time Management Skills: Proficient in computer systems, effectively manages time, and plans daily tasks for efficiency.

Education:

Minimum high school education required

Valid driver's license

Red Seal Certified

Compensation:

\$37+ (based on experience) with efficiency bonuses offered. Competitive salary, and room for wage advancement. Benefits include bonus pay structure, extended medical and dental, 3 weeks holidays (after one year), RRSP Matching (after 6 months) and 5 paid sick days.

Next Steps:

We encourage prospective candidates to check us out at www.europroautohaus.com and www.valleyproauto.com

If interested in this position, please submit your resume by replying to this ad or email your resume to: europroautohaushr@gmail.com

Reference **Automotive Technician** in the subject line.